FENTON

InnovateElevate

CONSUMER WARRANTY INFORMATION

REV.
10.20.26

InnovateElevate

26 Center Street, Randolph NY 14772
(716) 484-7014 • www.FentonMobility.com

Included Warranties

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Fenton Ram Warranty

5YEAR/100,000MILE - POWERTRAIN

3YEAR/36,000MILE - BUMPER TO BUMPER

3YEAR/UNLIMITEDMILE - FENTON SHIFT-N-STEP

3YEAR/UNLIMITEDMILE - BRAUN WHEELCHAIR LIFT

3YEAR/36,000MILE - AIR CONDITIONING & HEATING

FENTON WARRANTY COVERAGE ON UPFIT

Anything not specified under manufacturer's warranty

1YEAR/12,000MILE

Warranties implied are at the sole discretion of Fenton Mobility. Warranties are parts and specified labor.

Fenton Ford Warranty

5YEAR/60,000MILE - POWERTRAIN

3YEAR/36,000MILE - BUMPER TO BUMPER

3YEAR/UNLIMITEDMILE - FENTON SHIFT-N-STEP

5YEAR/UNLIMITEDMILE - FENTON CLEAR ENTRY MECHANICAL

3YEAR/UNLIMITEDMILE - FENTON CLEAR ENTRY ELECTRICAL

1YEAR/UNLIMITEDMILE - FENTON CLEAR ENTRY LIMITED LABOR

3YEAR/UNLIMITEDMILE - BRAUN WHEELCHAIR LIFT

FENTON WARRANTY COVERAGE ON UPFIT

Anything not specified under manufacturer's warranty

1YEAR/12,000MILE

Warranties implied are at the sole discretion of Fenton Mobility. Warranties are parts and specified labor.

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Braun® Limited Warranty

WARRANTY COVERAGE AND WARRANTY COVERAGE TIME PERIODS

The Braun Corporation ("Braun") warranty covers certain parts of this wheelchair lift for three (3) years or 10,000 cycles and the cost of labor to repair or replace those parts for one (1) year or 3,000 cycles. If The Braun Corporation receives the warranty registration card within 20 days after the lift is put into service, the warranty labor coverage will increase from one (1) year or 3,000 cycles to three (3) years or 10,000 cycles. In addition, providing the warranty registration card is returned as noted above, the following lift's power train parts are warrantied for five (5) years or 15,000 cycles: Cable, Cylinder, Flow Control, Gear Box, Motor, Pump, Hydraulic Hose and Fittings. This limited warranty covers substantial defects in materials and workmanship of the lift, provided that the lift is operated and maintained properly and in conformity with the owner's manual. The warranty period begins on the date that the product is delivered to the first retail purchaser by an independent, authorized dealer of Braun, or, if the dealer places the product into any type of service prior to retail sale, on the date the dealer first places the product in such service. This limited warranty applies only to the first purchaser. It may not be transferred.

WHAT BRAUN WILL DO TO CORRECT PROBLEMS

In the event that a substantial defect in material or workmanship, attributable to Braun, is found to exist during the first year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge for parts or labor to the owner, in accordance with the terms, conditions and limitations of this limited warranty. If the substantial defect in material or workmanship, attributable to Braun, is found to exist during the second or third year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge to the owner for parts, only, in accordance with the terms, conditions and limitations of this limited warranty. Providing the warranty card is returned within 20 days as outlined above, the labor warranty period will be extended by two years of coverage in accordance with the terms, conditions, and limitations of this limited warranty. In addition, if a substantial defect in material or workmanship, attributable to Braun, is found to exist during the fourth or fifth year of warranty coverage to the following lift's power train parts: Cable, Cylinder, Flow Control, Gear Box, Motor, Pump, Hydraulic Hose and Fittings, it will be repaired or replaced, at Braun's option, without charge to the owner for parts, only, in accordance with the terms, conditions and limitations of this limited warranty. The cost of labor for repair or replacement at any time after the warranty coverage detailed above is the sole responsibility of the owner.

Braun's obligation to repair or replace defective materials or workmanship is the sole obligation of Braun under this limited warranty. Braun reserves the right to use new or remanufactured parts of similar quality to complete any work, and to make parts and design changes from time to time without notice to anyone. Braun reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any previously manufactured product. Braun makes no warranty as to the future performance of this product, and this limited warranty is not intended to extend to the future performance of the product. In addition, the owner's obligation to notify Braun, or one of its authorized, independent dealers, of a claimed defect does not modify any obligation placed on the owner to contact Braun directly when attempting to pursue remedies under state or federal law.

LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES

ANY IMPLIED WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS, IS LIMITED IN DURATION TO THE TERMS OF THIS LIMITED WARRANTY AND IS LIMITED IN SCOPE OF COVERAGE TO THE SCOPE OF COVERAGE OF THIS LIMITED WARRANTY. Braun disclaims any express or implied warranty, including any implied warranty of fitness or merchantability, on items excluded from coverage as set forth in this limited warranty. Braun makes no warranty of any nature beyond that contained in this limited warranty. No one has authority to enlarge, amend or modify this limited warranty, and Braun does not authorize anyone to create any other obligation for it regarding this product. Braun is not responsible for any representation, promise or warranty made by any independent dealer or other person beyond what is expressly stated in this limited warranty. Any selling or servicing dealer is not Braun's agent, but an independent entity.

Passenger Seats Limited Warranty & Sales Terms

FREEDMAN® SEATING COMPANY

WARRANTY:
Freedman Seating Company warrants to the original buyer that its Passenger Seats are free from defects in material and workmanship for the following components:

- Metal Components – Five (5) years
- Plastic Components – Three (3) years
- Moving Components – Three (3) years
- Gas Shock Components – One (1) year
- Upholstered Components (foam) – Two (2) years

Cover Warranty is for defects in the material or sewing and is limited to replacement covers. It does not include labor:

- One (1) year for Level #1 in-stock FSC material and perforated vinyl
- Two (2) year for Level #3 in-stock FSC material and higher
- No warranty for COM (Customer Own/ supplied Material)

The warranty period begins at time of sales to customer or 180 days after shipment from the Freedman Seating Company's factory to the customer, whichever occurs first.

NON-PRORATED REPLACEMENT:
In the event that a warranty-covered failure should occur within the warranty period, Freedman Seating Company will repair or replace the seat without charge and without prorating, at Freedman Seating Company's option. This is the sole and exclusive remedy for breach of any warranty. Any replacement seat or part is only covered by this warranty for the remainder of warranty period applicable to the original seat.

EXCLUSIONS:
This warranty specifically excludes foam, upholstery material, belts, and items exposed to normal wear and tear such as metal finish and paint and does not apply to any seat that is damaged as result of accident, derailment, improper installation, structural defects, intentional damage, abuse, vandalism, negligence, misuse, improper operating conditions, lack of maintenance, or extreme natural phenomena. Seats exposed to toxic or corrosive materials are excluded from this warranty. Seats exposed to cleaning solutions that are not listed on the Freedman Seating Company Cleaning Guide are excluded from this warranty. This warranty is provided directly to the purchaser only and does not extend to any subsequent party and is solely for the Freedman Seating Company product as it is originally manufactured.

INCIDENTAL, CONSEQUENTIAL DAMAGES, & LIMITATIONS:
This warranty shall be in lieu of any other warranty or terms, expressed warranty or terms, expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. The purchaser's sole and exclusive remedy against Freedman Seating Company shall be for the repair and replacement of the defective product as provided herein. No other remedy; including but not limited to incidental or consequential damages for lost profits, lost sales, injury to person or property, shipping, freight, installation, removal, or any other incidental or consequential loss shall be available to the purchaser.

NOTIFICATION:
All reports, claims, or notices required by the warranty to be provided to Freedman Seating Company must be in writing and delivered to: Attention – Freedman Seating Company, Warranty Claim Department, 4545 W. Augusta Blvd., Chicago, IL 60630. Repairs being claimed for warranty must be sent to Freedman Seating Company for prior approval and warranty acceptance before any warranty claims can be made. Parts are being claimed for warranty must be sent to Freedman Seating Company for prior approval and warranty acceptance before any warranty claims can be made.

INSPECTION AND VERIFICATION:
The owner must provide access to the failed seat so that Freedman Seating Company's authorized representative can perform an onsite inspection. Alternatively, Freedman Seating Company may ask the owner to ship the failed seat to Freedman Seating Company's laboratory for inspection. Within 30 days of the inspection, either on-site or in the laboratory, Freedman Seating Company will render an opinion as to whether or not the claimed failure is covered by the warranty.

GENERAL MAINTENANCE:
Freedman Seating Company provides the proper maintenance instructions, as well as recommended service intervals with each seat. Warranty is contingent upon documented performance of recommended maintenance and service. All replacement parts should be recommended or authorized Freedman Seating Company components. Failure to purchase proper components will null and void the warranty.

DESIGN:
Freedman Seating Company reserves the right to modify parts and design specifications without notice as long as the seats meet general specifications, unless otherwise committed per contract. In case further non-conforming changes have to be incorporated, Freedman Seating Company will submit such changes to customer for prior approval.

OTHER:
The terms and warranty are contingent upon customers meeting agreed upon payment terms as specified in Freedman Seating Company proposals. Terms and warranty supersede any other terms including but not limited to customer terms printed on the back of Purchase Orders, listed on websites, or other sources from customers.

3 Year Unlimited Mile Warranty

Spheros North America, Inc.; hereinafter referred to as “Spheros NA”, warrants its products to the original purchaser, subject to normal use and service, for a period of 36 months/unlimited miles from the date of equipment installation, and while in possession of the original owner.

Spheros NA agrees to repair or replace with a new or repaired part, any part of a Spheros NA unit which, after inspection has proven to fail because of a manufacturing defect, within the warranty period. Replacement of a defective part within the warranty period will include labor for replacement at factory established rates if performed at any authorized Service Center. Compensation at factory established rates for loss of refrigerant will be paid only when caused by a defective part and if the defective part itself was under warranty at the time of failure.

CONDITIONS OF WARRANTY

1. **Handling of Warranty Claims**.
   - A. Should a failure occur to a Spheros NA component under warranty, call Spheros NA at (574) 264-2190 for authorization **(pre-authorization is required before work is performed)** and return the vehicle to the installer or dealer from whom the air conditioning was purchased. Present your copy of the warranty registration card. He will make the necessary repairs to the system or replacement parts as covered by the warranty.
   - B. If it is not possible to return to the original dealer, take the vehicle to any convenient Spheros NA dealer and present your Warranty Card. He will contact the factory for authorization for the necessary repairs. Should you be unable to locate an authorized Spheros NA dealer, contact the factory and you will be assisted.
2. **Exclusions from Warranty.**
   THIS WARRANTY SHALL NOT APPLY TO:
   - A. Any part or parts of products becoming defective as a result of negligence, accident, or other casualty.
   - B. Owner’s failure to provide normal maintenance such as lubrication of engine, tightening belts, cleaning coils, loss of refrigerant, drier replacement or improper voltage or electrical connections.
   - C. Improper installation, repair, or alterations.
   - D. Operation in a manner contrary to Spheros NA’s printed instructions.
   - E. Any parts or products which have been repaired or altered outside of Spheros NA’s factory unless specific written authorization for such repair or alteration has been issued by Spheros NA.
3. **Conditions**.
   - A. Spheros NA neither assumes nor authorizes any person to assume for it, any obligations or warranty other that that herein stated.
   - B. Spheros NA reserved the right to make changes in design or improvements of its products or parts thereof without obligations to make or install such changes or improvements in or upon products covered in this warranty.
   - C. Remedies available to the owner for breach of the A/C Factory Warranty are expressly limited to an action to recover the cost of repairs or replacement due hereunder.
   - D. Repair or replacement of any part or parts of the products under this Warranty shall not extend this Warranty with respect to such repaired or replaced part or parts beyond the warranty period.
   - E. Spheros NA does not warrant the workmanship of the installer and will not bear any cost due to faulty or incorrect installation or shipping damage.
   - F. Spheros NA will not be liable for loss of time, labor, equipment, rental, or other expenses while products are out of service.
   - G. Spheros NA shall credit authorized dealers for labor for replacement or repair of defective parts discovered during the first 60 months/unlimited mileage after installation, per the published schedule of labor allowance in the Warranty Policy and Procedures Manual.
   - H. This Warranty shall remain in effect, for the aforementioned 36 months/unlimited miles when the equipment is properly installed, serviced and operated under normal conditions according to Spheros NA’s instructions.
   - I. Items such as filters, belts, pulleys, tensioners, driers, lubricants. Etc. are considered expendable and not covered under warranty.
4. **Requirements.**
   - A. Spheros NA requires standard preventative maintenance to be performed at intervals of no less than 1 year or 50k miles, whichever occurs first. Spheros NA standard preventative maintenance guidelines, available at www.spheros.com/us_en/Service/Warranty
   - B. Spheros NA requires all parts used for standard preventative maintenance be purchased from Spheros NA directly or an Spheros NA certified parts distributor at the customer’s expense. Customers are required to retain documentation proving the purchase of these parts and documentation proving the service was performed by a Spheros NA certified service center. Failure to do this will void all Spheros NA warranty coverage immediately.

SPHEROS NA DISCLAIMS ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE; EXPENSE FOR TRAVEL, LODGING, LOST INCOME OR REVENUE, TRANSPORTATION CHARGES OR LOSS OR DAMAGE OF PERSONAL PROPERTY. SOME STATES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY IS THE ONLY EXPRESSED WARRANTY BY SPHEROS NA AND NO DEALER OR SERVICE FACILITY IS AUTHORIZED BY SPHEROS NA TO MODIFY OR EXTEND IT. ANY IMPLIED WARRANTIES, INCLUDING WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, OR WARRANTY OF MERCHANTABILITY, ARE EXPRESSLY LIMITED IN DURATION TO THE SAME PERIOD AS THE EXPRESSED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS WARRANTY IS NULL AND VOID UNLESS THE WARRANTY REGISTRATION CARD IS COMPLETED AND MAILED TO SPHEROS NA WITHIN THIRTY DAYS OF THE DATE OF ORIGINAL RETAIL PURCHASE. IN ADDITION TO THE ABOVE RIGHTS, THE PURCHASER HAS CERTAIN LEGAL REMEDIES PROVIDED BY THE MAGNUSON MOSS WARRANTY ACT, PUBLIC LAW 93-637. YOU MAY ALSO HAVE CERTAIN RIGHTS UNDER STATE LAW.

Spheros North America, Inc. · 22150 Challenger Dr. · Elkhart, IN 46514 · PH 574-264-2190

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PRODUCT LIMITED WARRANTY

Q’STRAINT provides limited warranty coverage on Q’STRAINT products (the “Products”) as described in this Limited Warranty. For customers in the U.S.: this warranty gives you specific legal rights; you also may have other rights, which vary from state to state. For customers in the European Union: the purchaser may have additional legal rights under applicable national legislation governing the sale of consumer goods, and those rights (if applicable) are not affected by this warranty.

COVERED PRODUCTS AND LIMITATIONS:

Q’STRAINT’s limited warranty coverage applies only to factory defects in materials and workmanship in the Products as follows:
QUANTUM – 3 years*.
Q’POD, Q’STRAINT ONE, QRT-3 Series, QRT-5 Series – 5 years* limited warranty coverage.
QRT Max, QRT Deluxe, QLK-150, Q’UBE – 3 years* limited warranty coverage.
QRT Standard, Q-5000, M-Series, QLK-110, INQLINE, INQLINE Loader – 2 years* limited warranty coverage.
OMNI Floor – 3 years/40,000 mile* limited warranty coverage.
All other Products – 1 year limited warranty coverage.
*Only valid if product is registered with Q’STRAINT. Otherwise a 1 year limited warranty applies to all products.

Each of the warranty coverage periods runs from the date the Products are shipped from Q’STRAINT, and applies only to warranted defects that first manifest themselves and are reported to Q’STRAINT within the applicable warranty period. Q’STRAINT retains the right to determine to its reasonable satisfaction whether any claimed defect is covered by this warranty.

CERTAIN ITEMS ARE EXCLUDED FROM WARRANTY COVERAGE BY Q’STRAINT, AND THIS LIMITED WARRANTY COVERAGE DOES NOT APPLY TO:

Products which are not installed and maintained in accordance with Q’STRAINT’s instructions.
Products which are subject to misuse, abuse, accident, negligence, or exposure to the elements or chemicals.
Products which are altered or not repaired by a Q’STRAINT authorized repair service.
Normal wear and tear, and routine maintenance.
Products which are not used in applications or in a manner approved by Q’STRAINT.

ALL STATUTORY OR IMPLIED WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), CONDITIONS AND GUARANTIES ARE EXCLUDED AND DISCLAIMED TO THE FULLEST EXTENT ALLOWED BY LAW. If any implied warranties, conditions or guarantees are required under applicable law, they are limited to the minimum duration allowed by law (not longer than the duration of the applicable express limited warranty coverage). For customers in the U.S.: some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

REMEDIES UNDER THIS LIMITED WARRANTY

If a defect covered by this warranty occurs, Q’STRAINT (or one of its authorized dealers, as determined by Q’STRAINT) will repair or replace the defective Products, in its sole discretion. This “repair or replacement” remedy is the exclusive remedy under this warranty. Q’STRAINT has no responsibility or liability for any incidental or consequential damages, such as loss of use, interest or finance charges, the cost of repairs by unauthorized repair services, depreciation, etc., all of which are specifically excluded and disclaimed from this warranty. For customers in the U.S.: some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

RESPONSIBILITY OF PURCHASER

Any claims under this limited warranty must be made to Q’STRAINT within fifteen (15) days after the defect first arises.

The Products must be returned to Q’STRAINT (or its authorized repair facility, as determined by Q’STRAINT) within the warranty period for inspection and warranty service. The expense of disassembly, returning the Products for warranty service, and of returning the Products to the owner and reassembly after any warranty service has been completed, is the responsibility of the owner and will not be reimbursed by Q’STRAINT. Contact Q’STRAINT Customer Service for information on how to return Products. If your Product includes a registration form it must be returned to Q’STRAINT within thirty (30) days after the Products are delivered to the purchaser. Q’STRAINT reserves the right to improve its products through changes in design or materials without being obligated to the owners of other Products.

Q’STRAINT may be contacted at 800-987-9987 or via email at customersatisfaction@qstraint.com.

InterMotive warrants the product for the period of one year from the date the product was shipped from InterMotive or two years from the in-service date (if the warranty registration is completed online).

The warranty period for products in cases where the warranty card is not returned or electronically submitted to InterMotive will begin on the date the product is first sold.

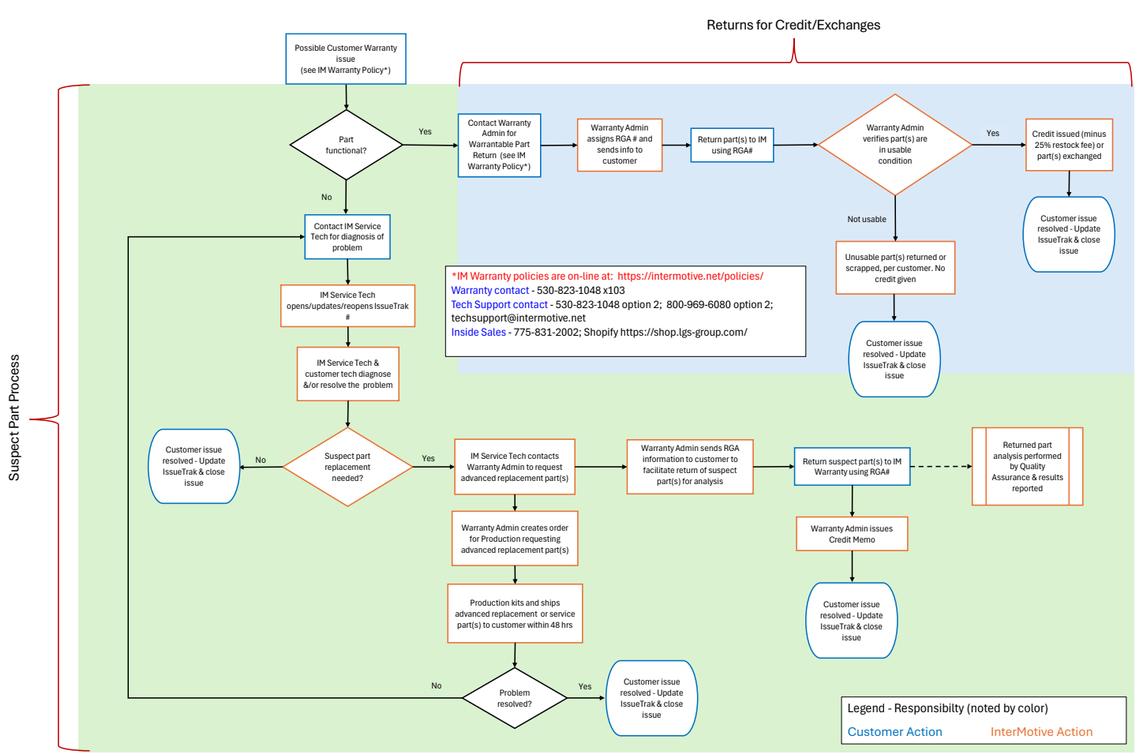
Warranty covers products that fail to function properly under normal use because of a manufacturing defect when installed and operated according to the manufacturer's instructions.

The product will be repaired or replaced, at InterMotive's discretion, with a comparable product without charge. Any modifications to the chassis or InterMotive product that result in the installation of the InterMotive product in a manner other than what is written in the instructions is not authorized by InterMotive. Unauthorized modifications to, or tampering with, InterMotive products (e.g., harnessing, modules, programming) is not allowed. This will void the InterMotive warranty and will not be covered.

Service parts are limited to 6 months/unlimited mileage. Warranty coverage requires a receipt for the proof of purchase date.

You must contact InterMotive (800-969-6080) for instructions prior to diagnosing and repairing any InterMotive product.

Warranty Return Process



Twin-Air products, inc.

Providing comfort since 1982

System Limited Warranty

Twin-Air Products, Inc. warranty on systems manufactured new from Twin-Air is 3 years from date of purchase or 36,000 miles, whichever comes first. Twin-Air Products, Inc. Limited Warranty only applies to the original owner. Twin-Air warrants against defect in materials under "normal wear & tear" for a 3 year period from date of purchase, or 36,000 miles. Twin-Air will warrant diagnostic, repair, and labor only if prior authorization is given from Twin-Air Products, Inc.

To file a warranty claim you must contact Twin-Air Products, Inc. at (574) 295-1129 or the source where the system was installed. Please have the following information available:

- Twin-Air serial number located on unit
- Year and Model of vehicle
- Purchase date
- Name of company who manufactured/upfitted the vehicle
- Nature of defect

You must have prior authorization from Twin-air Products, Inc. in order to bill for warranty claim or to return any item

This warranty does not apply to components outside the continental United States, Hawaii, or Alaska.

The warranty set forth above is exclusive, and no other warranty, whether written or oral, is expressed or implied.

Limitation of Warranty

Twin-Air Products, Inc. will not warrant against improper installation, negligence, accident, and lack of maintenance. Incidental, consequential damages, or commercial losses from any cause are not the liability of Twin-Air Products, Inc. under any circumstances. Any diagnostics, alteration or repair to a component without prior authorization from Twin-Air Products, Inc. will not be covered under above warranty. Twin-Air Products, Inc. is not liable for the towing, equipment rental, loss of time, or any other expenses or damages while the equipment is not operational.

During the warranty period, Twin-Air products, Inc. will, at its option, either repair or replace the component that proves to be defective.